

FINANCIAL POLICY

Effective Date: _____
Holistic Origin Her Wellness™

PURPOSE

This Financial Policy explains the payment responsibilities and financial terms associated with consultation services provided by Holistic Origin Her Wellness™.

Holistic Origin Her Wellness™ operates as a cash-pay consultation practice and does not bill insurance for consultation services.

CONSULTATION FEES

Current consultation fees are:

- Initial Women's Health Consultation - 90 minutes: \$495
- Follow-Up Consultation for established patients - 45 minutes: \$225

Consultation fees are subject to change. The fee displayed or otherwise communicated at the time of booking will apply to that scheduled consultation unless the patient is notified otherwise in accordance with applicable law or practice policy.

PAYMENT RESPONSIBILITY

Payment for consultation services is the patient's responsibility. Payment is due at the time of booking unless the practice expressly provides different written arrangements.

Accepted payment methods may include credit card, debit card, or other electronic payment methods made available through the practice's secure scheduling or payment system. The patient is responsible for ensuring that payment information is accurate and authorized.

CASH-PAY & INSURANCE

Holistic Origin Her Wellness™ does not submit claims to insurance plans for consultation services and does not collect insurance copayments, coinsurance, or deductibles for those consultation fees.

The patient is responsible for the full consultation fee regardless of whether an insurance plan may provide out-of-network or other reimbursement. If documentation is made available for a patient to seek possible reimbursement, reimbursement is not guaranteed and remains subject to the patient's insurance plan.

WHAT THE CONSULTATION FEE INCLUDES

Depending on the consultation, included services or materials may include:

- The scheduled secure telehealth consultation
- Review of relevant health history, concerns, and submitted health information
- Evidence-based education and personalized consultation guidance
- Preventive-health, reproductive, menopause, nutrition, or lifestyle guidance when relevant
- Personalized Women's Health Roadmap™
- Women's Health Strategy Toolkit™ when included with the applicable comprehensive consultation

The exact content of a consultation is individualized and depends on the patient's concerns, available information, clinical circumstances, and provider scope.

SERVICES & COSTS NOT INCLUDED

Laboratory testing, imaging, medications, specialist care, procedures, and other outside services are not included in the Holistic Origin Her Wellness™ consultation fee.

Outside services may be billed separately by the laboratory, pharmacy, healthcare professional, facility, imaging center, or other organization providing the service. Patients are responsible for confirming the cost and insurance coverage of outside services directly with their insurance plan and the outside provider or facility. Holistic Origin Her Wellness™ is not responsible for charges assessed by unaffiliated third parties.

LABORATORY & IMAGING COSTS

Holistic Origin Her Wellness™ may review relevant laboratory results or imaging reports as part of a consultation when appropriate. The consultation fee does not include the cost of obtaining laboratory testing or imaging. Any laboratory or imaging services obtained outside the practice are billed according to the policies of the outside provider or facility.

APPOINTMENT CANCELLATION, RESCHEDULING & NO-SHOWS

Cancellation, rescheduling, late-arrival, and no-show requirements are governed by the practice's current Cancellation & Rescheduling Policy. Fees may apply when a patient cancels after the permitted cancellation period or does not attend a scheduled consultation. The specific fee or amount retained will be governed by the Cancellation & Rescheduling Policy in effect at the time of booking.

REFUNDS

Consultation services that have already been provided are generally non-refundable, subject to applicable law. Refunds or credits related to appointments canceled or rescheduled before services are provided will be handled according to the practice's Cancellation & Rescheduling Policy.

No refund is guaranteed merely because a patient disagrees with a recommendation, does not receive a desired recommendation, or does not experience a particular health outcome. Nothing in this policy limits refund or consumer rights that cannot legally be waived.

NO GUARANTEE OF OUTCOME

Payment for a consultation is payment for professional consultation time, review, education, and individualized guidance. It is not payment for a guaranteed diagnosis, treatment recommendation, laboratory result, fertility outcome, weight change, symptom response, or other health outcome.

FOLLOW-UP CONSULTATIONS

Follow-up consultations are separate professional services and are billed separately unless the practice expressly states in writing that a particular follow-up is included. A recommendation to obtain follow-up consultation does not create an obligation to purchase additional services from Holistic Origin Her Wellness™.

GOOD FAITH ESTIMATE

Patients who are uninsured or who choose not to use insurance for applicable healthcare services may have rights under federal law to receive a Good Faith Estimate of expected charges when required. Holistic Origin Her Wellness™ will provide Good Faith Estimate information in accordance with applicable requirements. The practice's Good Faith Estimate notice contains additional information regarding these rights.

BILLING QUESTIONS & DISPUTED CHARGES

Patients who believe a charge is incorrect are encouraged to contact Holistic Origin Her Wellness™ promptly so the practice can review the concern. Nothing in this policy restricts a patient's lawful rights regarding disputed charges.

FINANCIAL POLICY CHANGES

Holistic Origin Her Wellness™ may update consultation fees or this Financial Policy from time to time. Changes will apply prospectively and will be communicated or posted as appropriate. Changes do not alter charges for consultation services already completed.

PATIENT FINANCIAL ACKNOWLEDGMENT

- I have read and understand this Financial Policy.
- I understand that Holistic Origin Her Wellness™ is a cash-pay consultation practice and does not bill insurance for consultation services.
- I understand that I am responsible for the consultation fee due under the terms communicated at booking.
- I understand that laboratory testing, imaging, medications, specialist care, procedures, and other outside services are not included in the consultation fee.
- I understand that outside providers and facilities may charge me separately.
- I understand that consultation services already provided are generally non-refundable, subject to applicable law.
- I understand that cancellation, rescheduling, and no-show terms are governed by the practice's separate Cancellation & Rescheduling Policy.
- I understand that payment does not guarantee a particular health outcome or recommendation.

Patient Name: _____

Patient Signature: _____

Date: _____